



Customer Name:

Date:

Letter of Software Destruction

Dear Customer,

You have recently requested a refund for the purchase price of an Adobe product.

This letter confirms that upon your receipt of the refund, your license for the Adobe Product will immediately be terminated or cancelled. Please be advised that you must now delete the Adobe Product from your computer and all copies made from the Adobe Product must be destroyed. You may not give away, donate or otherwise distribute the Adobe Product or copies of the product to anyone else. You must take whatever measures are necessary to destroy the Adobe Product and dispose of the media in an appropriate manner.

Adobe shall refund the purchase price of the Adobe Product to the customer and report the product as "Destroyed" once this letter has been executed by the customer and received at Adobe. Customer's license to use the Adobe Product under the End User License Agreement shall terminate upon the customer's execution and delivery of this Agreement.

Thank you for doing business with Adobe Systems Inc. and for complying with this request.

To be completed by the Customer:

Signature: _____

Name (please print): _____

City/State/Postal Code: _____

Email Address: _____

Case or Customer Number: _____

Serial Number: _____

Reason for Return:

Upon completion, return this form to Adobe:

Via fax: (800) 955-1610

Via e-mail: requested-document@adobe.com

Via mail: Attn: Adobe Customer Service

PO Box 2205 Beaverton, OR 97075